

Frequently Asked Questions



What do I need to play the game?

StudenTopia plays through your internet browser with a piece of software called “Sandstone.” So, to play the game, you need 3 things: The Internet, A web browser (We suggest Chrome), and our Sandstone Player. The player will install automatically the first time you try to play the game.

To see the system requirements required to run the game, [click here](#)

It’s taking a long time... what should I do?

The first time you play the game, all the models and sound files need to download so it might take a little while, depending on your internet speed. Be patient, it will complete. If the “Downloading” screen never goes past 0%, you might have a problem. You should try to close and restart your browser then attempt to open the game again. If it won’t download, email us with the Contact button on the launcher.

If I leave, will it remember where I am?

If you leave the game or need to restart, the game will know where you are in the episode you are currently playing. Just return to the page and click on the button to launch the episode you were playing. It will return your character to the correct room and give you the inventory items and missions you previously had.

What am I supposed to be doing in the game?

If you find yourself confused about your goal, you can click the button on the left of the screen to access your smartphone. The smartphone has a to-do list that keeps track of all the things you need to do to help the other students and complete the game. If that isn’t enough help, try talking to all the different characters.

The game won’t start. What should I do?

If the game won’t start downloading, there are a few different things that might be happening. Either your computer doesn’t meet our minimum required settings or you haven’t downloaded our Sandstone Player. Click the Contact button on the game launcher page to speak with someone to help you get started.

